

# CHRISTKINDL MARKETS

AUSTRIA, SLOVENIA and CROATIA

*11 Days*

*November 30 ~ December 10, 2019*



*Hosted by*

***Tim Hetzner, President/CEO***

*Lutheran Church Charities*

*Northbrook, Illinois*

***Austria, Slovenia  
and Croatia***

***11 Day Tour  
Nov. 30 ~ Dec. 10, 2019***

***TOUR COST†  
from Chicago  
\$3479.00***

***per person, double occupancy  
Single occupancy -- \$659.00  
† Based on a minimum of 25  
participants and pricing in effect at  
the time of printing Jan. 1, 2019***

***PAYMENT SCHEDULE***

***\$400 ~ per person due with reservation  
\$900 ~ per person July 1, 2019  
Final Payment due September 15, 2019***

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***All checks should be made payable to:***

***Trans World Travel, Inc.  
and returned to:  
Tim Hetzner  
c/o Trans World Travel, Inc  
734 Central Avenue  
Highland Park, IL 60035  
(847) 432-2400***

Dear Friends,

Since the Middle Ages, December in Central Europe means Advent Markets, where for centuries local craftsmen have expressed the message of Christmas in traditional handcrafts and decorations. From major cities to small villages, the markets attract locals and visitors alike, coming together to share in the anticipation of Advent.

From 2016 to 2018, Croatia's capital of Zagreb has been voted the best Christmas Market in Europe, the Slovenian capital of Ljubljana is not far behind for atmosphere and authenticity, Salzburg is the city of Mozart, the Sound of Music and Vienna is the quintessential city of Advent. Each city offers not only the sights, sounds and flavors of Christmas, with roasting chestnuts, Bratwurst and mulled wine, but the history and culture of more than 1000 years of Christianity in its churches, cathedrals, traditions and music.

So please join me in a trip, which explores the customs and traditions of this most important Christian celebration, where the magic of Christmas comes alive once more against the backdrop of the Alps.

Tim Hetzner, President/CEO of Lutheran Church Charities

***PROGRAM HIGHLIGHTS***

- \* Round trip air from Chicago
- \* First Class Hotels
- \* All dinners and buffet breakfasts per the itinerary
- \* Comprehensive sightseeing
- \* Baggage handling at all hotels -1 bag per person
- \* Professional tour manager while in Europe
- \* Baggage tags AND final documents
- \* U.S. Departure and airport taxes

**RESERVATION FORM**

**RETURN TO: Tim Heztner ... c/o Trans World Travel, Inc., 734 Central Ave., Highland Park, IL 60035**

Enclosed is my (our) reservation form(s) for the Advent Tour departing on Nov. 30, 2019 and a \$400 per person deposit check which indicates my (our) acceptance of the General Conditions stated in this brochure and the understanding that there can be future increases by the air carriers for fuel and/or for government related taxes. Also, we strongly suggest that all passengers consider the optional travel protection insurance that can include pre-existing conditions.

\*\*\* Please make your check payable to: Trans World Travel, Inc. and return to the above address. \*\*\*  
Initial deposit must be by check, all other payments can be made by credit card

Credit Cards: Visa and MasterCard are accepted, but there is an additional charge of 4% of the tour cost to be added.

NAME: \_\_\_\_\_ DATE OF BIRTH: \_\_\_\_\_  
(print name as it appears on your PASSPORT)

ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_ ROOMMATE/DOB: \_\_\_\_\_

Yes, I prefer a single room with the above mentioned supplement- if available.

ECa 113019 - 3025

**Zagreb ... Ljubljana**  
**Lake Bled**  
**Salzburg ... Oberndorf ... Vienna**  
**11 Days**

Saturday, November 30, 2019 – Chicago Departure: Today we begin our journey to Europe. Meals will be served aboard our overnight flight.

Sunday, December 01 – in Croatia's capital of Zagreb to be greeted by our tour manager and coach driver. As we drive to our hotel, our tour manager will give us information about the tour and details about today's schedule. Dinner is included at our hotel this evening. (BB, D)

Monday, December 02 – Zagreb: This morning we will join our local guide for a tour of this fascinating city. Highlights include the fortified Upper Town, the city's historical center, St. Mark's Church with its multicolored roof, the Cathedral, the Croatian National Theatre and the University. For three consecutive years, Zagreb Christmas Market has been voted the best in Europe, so successful that it is no longer allowed to compete! The afternoon and evening are free to enjoy the flavors and fragrances of the Christmas Market – mulled wine, hot punch, roasted chestnuts and Bratwurst – while shopping for local handcrafts and decorations. (BB)

Tuesday, December 03 – Zagreb / Lake Bled / Ljubljana: This morning we will cross the border to Slovenia and drive to Lake Bled, where there will be time to enjoy the spectacular Alpine scenery, with the majesty of the mountains reflected in the thermal waters of the lake. Bled has its own version of the Winter Fairytale, with its festive booths of local specialties open along the lake promenade early afternoon. We will continue to the Slovene capital of Ljubljana for dinner and overnight. (BB, D)

Wednesday, December 04 – Ljubljana: This morning's tour of Ljubljana explores the long history of this city which dates back to Roman times. Dominated by its 500-year-old fortress and almost surrounded by its river, the city's picturesque location is enhanced by its unique mix of Baroque and Art Nouveau architecture. We will see the Cathedral of St. Nicholas, the Opera House, the Dragon Bridge, the colorful Central Market Square and the medieval Castle, which towers above the city. The afternoon and evening are again free to explore the four locations of the Christmas Markets, see the unique Christmas Crib with its life-size figures hand-made from straw and enjoy the live entertainment. (BB)

Thursday, December 05 – Ljubljana / Salzburg: Today we will enjoy the most stunning scenery of our tour, as we cross the Alps from Slovenia into Austria – snow covered mountains, frosty pine forests and crystal clear mountain streams escort us on the spectacular journey, as we drive to Salzburg for dinner and overnight. This evening on the streets of Salzburg we will witness the exuberance of the

festivities associated with St. Nikolaus and the Krampus. (BB, D)

Friday, December 06 – Salzburg: Dominated by its 900 year old fortress, Salzburg has a truly spectacular setting which fully lives up to its reputation as one of Europe's most beautiful cities. This morning's walking tour of the city of Mozart and the Sound of Music will reveal the charm and atmosphere of this unique city - its Cathedral, Festival Hall, St. Peter's Monastery and Cemetery, Mozart's Birthplace and the main shopping street of Getreidegasse. The remainder of the day will be free to enjoy the Christmas Markets. (BB)

Saturday, December 07 – Salzburg (Oberndorf + Silent Night, Mondsee + Sound of Music, St. Wolfgang): Today's excursion is full of the sights, sounds and tastes of Advent. We will drive first to Oberndorf, to see the chapel built on the site of the church where Silent Night was first sung in 1818. Then we will continue to the charming market town of Mondsee, to visit the church used in the wedding scene of the Sound of Music. There will be free time for lunch, before we continue through the Austrian lake district to St. Wolfgang, which has the most authentic of all the Christmas Markets. We will see the beautiful Gothic winged altar of the local parish church, the massive Lantern of Peace floating on the lake, the local craftsmen at work on traditional handcrafts. We will enjoy early dinner in one of the local restaurants, before we return to Salzburg for our overnight. (BB, D)

Sunday, December 08 – Salzburg / Vienna: This morning we will depart Salzburg and drive to Austria's elegant capital of Vienna. On arrival, our visit to Schoenbrunn Palace will reveal the splendor of a bygone era, when Austria was at the heart of the mighty Habsburg Empire. The palace was the Habsburg answer to Versailles and served as a summer residence for almost 200 years. Following our guided tour, there will be time to enjoy Schoenbrunn's own Advent Market, before we continue to our hotel to check-in for an evening at leisure. (BB)

Monday, December 09 – Vienna: Following breakfast this morning we continue to explore the oldest part of Vienna with our panoramic tour of the Ringstrasse - Parliament, City Hall, Hofburg Palace and State Opera House unfold as a living history of the city. Later we walk through the old town to St. Stephen's Cathedral and the afternoon and evening are free to enjoy the Christmas Markets at City Hall, Freyung and Am Hof. This evening we will drive to the outskirts of the city to enjoy our farewell dinner in the traditional atmosphere of one of the local wine taverns. (BB, D)

Tuesday, December 10 – Vienna / USA: This morning we transfer to Vienna Airport to begin our journey home.

(BB) Buffet Breakfast (D) Dinner

# GENERAL CONDITIONS

## CANCELLATION BY TOUR MEMBER

**CANCELLATIONS per person:** All cancellations must be in writing and acknowledged by TWT. A \$100.00 administrative fee will be assessed for any cancellation plus all costs in cancelling a passenger and all other penalties assessed by airlines, hotels, cruise lines, tour operators, attractions, motor coach companies, etc. PLUS the following:

1) Cancellations postmarked within 180 days of departure, penalty up to 10% of tour cost per person.

2) Cancellations postmarked within 120 days of departure, penalty up to 20% of tour cost per person.†

3) Cancellations postmarked within 60 days of departure, penalty up to 50% of tour cost per person.†

4) Cancellations postmarked within 45 days of departure, penalty 100% of tour cost per person.†

†Additionally, unless a replacement is found, a cancelling tour member will also be charged for the single supplement fee of one's non-cancelling roommate.

**PARTIAL OR COMPLETE WITHDRAWAL AFTER TOUR BEGINS:** Once the tour is in progress, no refund will be made for any unused portion of the tour.

**CANCELLATION BY TWT:** TWT reserves the right to cancel any tour prior to departure for any reason, including insufficient number of participants, in which case a full refund will be given. TWT also has the right to withdraw your membership at any time if your actions impose upon or disturb the other members of the tour. All additional costs to send a tour member home will be borne by the tour member.

**INSURANCE:** An optional insurance plan is available. We strongly urge all tour members to have insurance in the event of illness or death occurring prior to departure. Also, medical insurance is urged since some insurance companies do not cover an individual while abroad. Please note that this insurance will not cover pre-existing conditions unless enrollment for the insurance is done within a specified number of days of TWT registering you for the tour. If you lose or don't receive this insurance information, immediately contact your tour host or Trans World Travel, Inc..

**WHAT'S INCLUDED:** Only items listed in the Tour Highlights or What the Tour Includes section of the brochure are included.

**AIR TRANSPORTATION:** Round-trip in Economy Class. Individual seating requests cannot be guaranteed due to airline seating

policies. TWT must have your legal name. Reissuance ticket fees are subject to the policies of the individual airline contracted for your tour. Passengers not traveling on the group's air itinerary are responsible for arranging their own transfers from their arrival airport to the group's first hotel or cruise ship and from the group's last hotel or cruise ship to their departure airport.

**HOTEL CLASSIFICATIONS:** We use 3 and 4-star hotels that are chosen on the basis of location, cleanliness and services and, when possible, are typical of the local area, or the best accommodations available in a particular city. All rooms have private bath and toilet facilities.

**WHAT'S NOT INCLUDED:** Excluded is any item or service not specifically indicated as included - such as cost of passports, visas where required, portage at airports and/or ship docks, gratuities on all cruises ships, tips to tour manager, motor coach driver, or guide, optional tours, and any other items of a personal nature including beverages with included meals. No responsibility is incurred by TWT for loss of or damage to baggage or any of the passenger's belongings. Baggage, health and trip cancellation insurance is recommended.

**DEVIATIONS:** Deviations from the group itinerary will be quoted separately and require completion of a "Request for Deviation" Form. Changes are subject to a TWT deviation fee of \$100 per person plus any other travel related fees from airlines, hotels, etc.

**TOUR DOCUMENTS:** Tour documents will be mailed approximately two weeks prior to departure. Documents delayed because of late payment may require express shipment billed to recipient or C. O. D.

**ITINERARY CHANGES:** Occasionally, a change in a portion of your tour, accommodations, services, etc. may be necessitated due to: altered transportation schedules/equipment, weather conditions, labor strikes, road construction, or for other unforeseen reasons outside the control of TWT. Any resultant expenses shall be borne by the passengers.

**RATES:** All rates in this brochure are based on applicable tariffs in effect at the time of printing. Tour price can be increased due to the occurrence of currency fluctuations, the increase in fuel, increase in air tickets, various taxes, or any other increase connected with the tour package. Any cancellation due to any of the above changes is subject to the cancellation policy stated above.

**LEGAL / HEALTH DOCUMENTS:** For international travel, all U.S. citizens must have a current passport with at least 6 months validity remaining from your return date. For certain countries you will also need a properly dated

visa. These documents are your responsibility and we urge you to apply for these documents as soon as possible.

## RESPONSIBILITY

The responsibility of Trans-World Travel, Inc. is strictly limited. As a tour operator, TWT organizes, promotes and sells tour programs consisting of certain travel services, including, but not limited to, surface transportation, sightseeing excursions and hotel accommodations which TWT purchases or reserves from various suppliers. The suppliers providing travel services for TWT's tour programs are independent contractors and are not agents or employees of TWT or any subsidiary company. To the extent that TWT is involved in the sale of air transportation to you, TWT acts as an agent of the air carrier. For all other purposes, TWT does not act as agent for any party.

TWT is not responsible for the willful or negligent acts and / or omissions of such suppliers or any carrier or their respective employees, agents, servants or representatives including, without limitation, their failure to deliver or their partial or inadequate delivery of services. All coupons, receipts and tickets are issued subject to the terms and conditions specified by the suppliers and/or carriers. By utilizing the travel service of the suppliers, you agree that neither TWT nor any subsidiary company or representative shall be liable for any accident, injury, property damage or personal loss to you or to those traveling with you in connection with any accommodations, transportation or other travel services or resulting directly or indirectly from any occurrences or conditions beyond its control, including, but not limited to, acts of terrorism, defects in vehicles, breakdown in equipment, strikes, theft, delay or cancellation of or changes in itinerary or schedules.

These tour programs are planned in advance. If, between planning time and the actual tour operation, circumstances beyond TWT's control require changes, TWT reserves the right to vary itineraries and substitute components of tour programs. Remember that all travel documents, as well as compliance with customs regulations, are your (the tour member's) responsibility.

The payment of the required deposit or any other partial payment for a reservation on a tour constitutes consent to all provisions of the conditions and general information contained in this brochure. The terms under which you agree to take these tours cannot be changed or amended except in writing signed by an authorized officer of TWT. TWT is not responsible for typographical errors or errors of omission.

### Trans World Travel, Inc.

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