

# Home Tips from Air Management

## I Need Help with My Air Conditioner, Where Do I Start?

Today it seems the best way to find a service professional is on Facebook. By simply posting a message that says "I'm looking for a reliable company to service my Air Conditioner" will get you 25-50 opinions from others on Facebook. It is great to get feedback from people you know that have had a great experience or if they had a horrible experience and you can eliminate someone based on social media experience.

What if you don't use facebook, or you are not getting useful information to help you select a service provider? Here are some things to look for and to ask a service company.

- What do you charge for a service call? Is it hourly, flat rate, parts, etc. You want to make sure there are no "hidden fees" - for instance, some companies charge a real low price to install a new

air conditioner and then charge you an arm and a leg to remove and dispose of the old unit.

- What is your availability? This is the busiest time of the year, when people are just turning on their air conditioner for the first time. Does your service technician have one person that does all their work? When you need your air to work, you usually need it right away. How quickly can your company respond to a "no cooling call."

- What does the technician look like? Are they wearing a uniform that identifies the company they are working for? Are they "social distancing" and wearing a mask if you request they do? Also that information up front.

Do your homework before you select a service provider that you can trust. Look on-line for reviews, they are powerful as it takes a job well done for someone to take the time to leave a review. You will be glad you did!

# Welcome to Marengo- LLC Comfort Dog Samson

By Michele Hellyer

It is my pleasure to announce the arrival of Samson, the newest addition to the Zion Lutheran Church congregation and member of the Lutheran Church Charities (LLC) K-9 Comfort Dog program. Samson is a 2-year-old AKC Golden Retriever officially commissioned to serve through Zion Lutheran Church and School on June 7th, 2020. You are invited to follow his service and adventures on his Facebook page: Samson Comfort Dog. We will also share his journey to be commissioned, his service in the community, and more information about the wonderful works of the LLC Comfort Dog program. Below is one of his favorite bible verses he wanted to share with everyone.

"Be strong and courageous. Do not be afraid; do not be discouraged, for the Lord your God is with you wherever you go." Joshua 1:9





**CHOP SUEY HUT**  
218 N. Throop St.  
Woodstock, IL 60098  
(815)338-2112

**Order online at [www.chopsueyhut.com](http://www.chopsueyhut.com)  
or call us at (815)338-2112**

**Introducing our crafted cocktails to go and many new items.**

Call in your order if you would like to inquire about our gluten free and dairy free options.





**CURBSIDE PICKUP**  
FOR YOUR SAFETY & CONVENIENCE

**SEE OUR MENU IN THIS ISSUE OF**  
*The Marengo-Union Times*



**HUNTINGTON APPLIANCE SERVICE**  
**REPAIR & PARTS**

**212 Lindow Lane, Suite E  
in Marengo**

(815)568-0700 • (815)568-0702  
(815)568-8848

- Sub Zero • Wolf • Amana • Maytag • Whirlpool • KitchenAid • Frigidaire • Danby • Bosch • Thermador • Viking • Jenn Air • Sharp • Dacor • Samsung • Haier



Like us on Facebook for Special Discount Offers!

**Thank You For Your Support Since 1990!**  
We Will Be Here When Your Appliance Breaks No Matter Where You Bought It!